



CK 2004/120601 /23
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Email: info@bactive.com / Website: www.bactive.com

2020 CREDIT / SUB or TRANSFER POLICY:

NO REFUNDS ARE DONE UNDER ANY CIRCUMSTANCE FOR ANYONE.

NON-MEDICAL TRANSFER (Work, Family or other commitments)

Athletes can transfer their entry to another athlete up until Pre-entries close (30 days prior to the event) Both athletes details must be submitted and an Administration charge of R150.00 must be paid to B-Active Sports for an Entry to be transferred. POP emailed to info@bactive.com.

Payment to:

B-Active Marketing Consultants, FNB, Branch: **220426**, Acc No: **6207 452 6652**, Ref: NAME

MEDICAL PROBLEMS:

Athletes who suffer a medical accident or problem, have the option to either get a credit towards the next event in the Series, or Substitute or transfer their entry to another person.

Transfer Policy: (Medical Accidents ONLY)

(This is an athlete to athlete transfer only for the original event entered – NOT to another event)

- Athletes can transfer their pre-entry (ONLY) to another athlete.
- Transfers from athletes to athletes can only be done before pre-entries close. NO Transfers will be allowed after this.
- Athletes can't transfer their entry to the next event in the series - ONLY to another athlete for the same event before pre-entries close.

Credit Policy (Medical Accidents ONLY)

(Credit towards the next event in the Series)

- No race refunds are done for any event. (Including downgrades from Ultra to Sprint)
 - A CREDIT is only done due to medical injuries or accident. Proof of injury / Doctor's note is required.
 - Credit amounts (based on entry fee paid (excl TSA fees)
 - 70% credit - 91 days or more prior to race date.
 - 50% credit - 61 - 90 days prior to race date
 - 40% credit - 31 - 60 days prior to race date
 - 30% credit 22 - 30 days prior to race date
 - 21 days or less prior to race date – NO CREDIT
 - In order to qualify for a CREDIT, your original payment / entry confirmation and doctors note must be submitted to info@bactive.com by the applicable times / dates above.
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